



SILVERADO Belmont Hills COVID-19 Updates

October 16, 2020

Dear Silverado Families,

Our community continues to be COVID-19 free. We continue to test 25% of our associates weekly.

Visits continue to be Tuesday through Friday and on Sundays. We ask you to call the front desk and schedule a visit one week in advance. We are trying to be fair and consistent to all Silverado residents and their loved ones.

Please drive past the front lobby and turn left, you will see the visiting area for family. An associate will assist you with the head set and answer any questions you may have for your visit. Please be on time and visits are limited to 30 minutes, which allows us time to sanitize both resident and family areas in between visits. Some residents and families are utilizing a fence visit, if a resident has difficulty sitting and hearing.

Visit times are at 10:00am, 11:00am, 1:30pm, 2:30pm and 3:30pm. One visit per resident per week. Face Time, Zoom calls and telephone calls remain available. Please continue to contact the front desk to schedule.

The front desk will start scheduling visits again on Saturday, October 17, 2020 after 1:00pm. Please be patient with the front desk associates. They will do their best to answer the phones and get you scheduled.

There are times when we will accommodate an out of town visitor. If you call exactly at 1:00pm and your preferred time is taken, this may be why. You are welcome to send me an email directly and I can look into why your time might be already filled.

Halloween Fun Coming

On Saturday, October 31, 2020 our Engagement (Activity) Department is planning an Outdoor Trick-or-Treat Celebration. We are inviting families to bring children, while social distancing and wearing a mask to this Event. Residents will be able to see the celebration. Goodie bags will be given to visitors but no eating or drinking will occur, due to COVID-19 restrictions. There will be a zoom invite where you can join us remotely and watch some of the festivities. Please be on the lookout for an email from Amanda Hebert, our Engagement Director coming next week with further details.

Family Council Update:

****Reminder* October's General Meeting is happening soon! Mark your calendars.***

Saturday, 10/17/2020, 10:30-12:00PM via Zoom.

Accessible via a web browser on your computer or SmartPhone or direct phone-in dialing; no login account necessary.