



## **SILVERADO Belmont Hills Updates**

*November 30, 2020*

Dear Silverado Families,

Due to San Mateo County now being in the Purple Tier, we suspended indoor visits effective 11/29/20. Indoor visits are suspended at least until we are no longer in the Purple Tier.

Silverado is working with the Department of Public Health in San Mateo County to determine if we meet all the criteria to have outdoor visits. This is not ideal, due to the weather but it may be the only alternative allowed for the foreseeable future.

As of today, we are canceling all visits scheduled this week, through Sunday, December 6, 2020. We will let you know when we confirm if/when we are allowed resident visits again.

The front desk will be calling anyone scheduled for a visit tomorrow, but we hope sending this notification out this evening, will let you know of this change sooner rather than later.

Remember Zoom calls, Face Time and old fashion telephone calls are still available to help you keep connected to your loved one.

Our community continues to be COVID-19 free. We continue to test 25% of our associates weekly.

We appreciate your patience and flexibility as we manage through ongoing changes with visitation and all things COVID-19 related.

As always if you have any questions, please feel free to contact me if you have any questions or concerns.

Sincerely,

Joan Newman Administrator

Email - [joan.newman@silverado.com](mailto:joan.newman@silverado.com)