



SILVERADO BELMONT HILLS COVID-19 UPDATE

January 15, 2021

Dear Family and Friends,

As we continue to wait to receive our vaccine date, I have contacted various agencies including, the San Mateo County Ombudsmen, Department of Social Services, and San Mateo County Public Health department as examples asking for any and all assistance to speed up the process. I am enclosing my most recent letter.

We request your continued patience as all our associates are hands on with our residents to care for their needs. This includes our engagement associates, directors, and maintenance moving beds at a moment's notice and of course our nurses and caregivers.

We continue to follow San Mateo County Public Health guidelines and are testing all residents and associates weekly. It is a nasal swab method. If a resident tests positive for the COVID virus, we are contacting the residents responsible party.

Family Council @ Silverado Belmont-Hills Update:

***** Reminder ** December's General Meeting is Saturday, January 16, 2021 10:30-12:00PM***

To join in the meeting, you must be listed on our email list to receive the virtual (Zoom) connection and dial-in phone number.

To be added to our email list, to obtain meeting minutes, and receive other Family Council communications, please contact us at: familycouncilsilveradobelmont@gmail.com

(Note: This group is comprised of family members and Responsible Party (RP's) advocating for the care of our residents at Silverado Belmont-Hills. This group is independent from Silverado Belmont-Hills)

If you have any questions, please feel free to contact me directly.

With Love and Gratitude,

Joan Newman
Administrator

Email – joan.newman@silverado.com



January 14, 2021

Attn: Dr. Scott Morrow, Health Director
San Mateo County Health
Public Health, Policy & Planning
225 37th Avenue
San Mateo, CA 94403

Silverado is a dedicated Memory Care Assisted Living provider with 13 facilities/communities in California. One of our communities is Silverado Belmont Hills, located in Belmont, California, in San Mateo County.

We are included in Tier 1A and care for the very vulnerable population of those living with Alzheimer's and other memory impairing diseases. These residents cannot understand and follow infectious disease protocols such as social distancing, masking, and isolating. The essential healthcare workers providing care to these residents have worked through outbreaks, experienced COVID themselves and their families, and continued to be real warriors and heroes, along with all frontline workers.

Yesterday, San Diego County Public Health notified our two Memory Care facilities/communities in San Diego that they could deploy and administer the vaccine to our communities. We know there are complexities to the dissemination and administration of the vaccine. However, we have 24/7 licensed nurses on-site who would be able to facilitate or administer the vaccine. While we are currently enrolled in the LTC Partnership through CVS and hope to get vaccines, our San Mateo County facilities/communities have not received or been scheduled for the vaccine. Families are outraged that the supersites, such as the San Mateo County Fairgrounds, provide the vaccine, while their loved one has not received the vaccine, as promised in Tier 1A.

Based on the facts described, we are asking San Mateo Public Health to help us in this urgent situation:

- A. Administer the vaccine at our Belmont Hills community to residents and essential healthcare workers. (San Diego Public Health has deployed this strategy to meet the urgent needs)
- B. Provide the vaccine, and our licensed nurses would administer the vaccine.
- C. Mandate that CVS schedule vaccine clinics urgently in Memory Care Assisted Living facilities/communities in San Mateo County

Silverado- Memory Care Community in San Mateo County
Silverado-1301 Ralston Avenue, Belmont, CA 94022
Main Number 1-650-654-9700

We appreciate your serious consideration.

Sincerely,

Joan Newman
Administrator

CC: Elizabeth A. Landsverk, MD
Silverado Belmont Hills Medical Director