An important update on COVID-19 Vaccine

From: Silverado Belmont Hills (belmonthills@silveradocare.com)

To:

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SILVERADO COVID-19 VACCINE UPDATE

February 10, 2021

Dear Silverado Families,

Thank you for entrusting your loved one's care to us at Silverado. These are difficult times. With the vaccine's rollout across the company, we see the light at the end of the tunnel. We are striving for herd immunity in our communities, and we have achieved that with our residents – Thank you!

Compared to most other providers, we have a very good rate of adoption of the vaccine with our associates. Our vaccination rate in some communities is as high as 75%. Our leaders have provided education and resources, connected our associates with outside experts, and responded to their questions and concerns. It has helped a great deal, but we have not reached acceptable adoption levels yet.

Our culture, built on the company's clinical expertise, our 24-year specialization in dementia, innovative spirit, and passion for providing quality of life for people with dementia, enabled Silverado to pivot quickly and evolve our infectious disease protocols throughout this pandemic. We must now pivot again as it comes to using the vaccines to get to herd immunity.

Worldwide variants of the COVID-19 virus have arrived in our local markets, and

some of these variants are more contagious and lethal than the earlier waves of this infection.

After careful consideration, we have decided to make vaccination for COVID-19 a condition of employment in Silverado communities. We have announced this to our associates explaining in detail the reasons why. This decision, effective March 1, was not made lightly. In the end, we know this is the most effective way to protect your loved ones and our associates.

Per CDC recommendations, long-term care facilities such as Silverado were given priority access to the vaccine. We recognize this as a gift. Through the Federal Pharmacy Partnership for Long Term Care Program, CVS Pharmacy has provided vaccine clinics in each Silverado community. Some communities have received their second dose. All Silverado communities nationwide will complete their 3rd clinic by March to allow our associates to be fully vaccinated.

If you have any questions, please do not hesitate to contact us. Thank you for entrusting us with the care of your loved one throughout this journey.

Sincerely,

Loren B. Shook

President, Chief Executive Officer & Chairman









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