



SILVERADO Belmont Hills Updates

April 16, 2021

Dear Silverado Families,

Spring has sprung and I hope everyone has taken advantage of the lovely weather and visited outside with someone you love.

Effective today, Friday, April 16, 2021 we are opening the gates between Twin Pines and Oak and Maple and Cedar so residents can enjoy some additional outdoor space as well as visitors. Doors are propped open

We still need everyone to social distance with residents and other visitors who are not in your “bubble.” Please continue to follow our rules, most importantly at this time, visitors must continue to wear a mask, regardless of your vaccination status. There is no eating or drinking inside with residents. If you want to enjoy a snack outside or in your loved ones room, this is allowed if their roommate is not present. Please continue to keep a distance of six feet with everyone except your loved one. Thank you for adhering to all our requirements, as we want to keep all our associates, residents and visitors safe.

Please remember for the month of April families whose resident’s last name begins with the letters A-K will have visits on Tuesday, Thursday, and Saturday and those whose last name starts with L-Z will have visits on Monday, Wednesday, Friday, and Sunday.

Our plan for May, if we continue to remain COVID-19 free, is to do away with the visits based on last name and everyone can visit every day. Currently, visiting hours are 10:00 am – 8:00pm.

Our community continues to be COVID-19 free. We continue to test 25% of our associates weekly and we continue to have negative results for which we are grateful. Should anything change, we will advise you.

Please see correspondence from Silverado home office on the next page and family council meeting information.



Dear Silverado Family Council Members,

Thank you for taking the time to submit the project proposal "My Loved One Online". Silverado has always strived to remain innovative when providing care and resources to our residents, families and associates. Throughout the history of Silverado, we have implemented many new programs, such as our Nexus Program, proven to improve the cognition for those in the early stages of dementia. In addition, Silverado also leads the industry in the collection and results of our clinical outcomes.

With the recent demands of a yearlong pandemic, we currently are not at a point to implement the portal "My Loved One Online" suggested by the Family Council. We will however, take the request of the Family Council seriously and keep it in mind as we begin to explore family communication options in the future.

Please feel free to call me at 949-887-1642, or email me at tmcmillon@silverado.com if you have any questions or concerns.

Sincerely,

Tana McMillon

Tana McMillon
Regional Vice President of Operations
Silverado Memory Care Communities

Cc: Joan Newman
Community Administrator

Family Council @ Silverado Belmont-Hills:

**** Reminder ** Family Council's April 2021 General Meeting is coming up tomorrow Saturday, 4/17, 10:30-12:00PM. Hope you are able to join us.**

We connect via Zoom, allowing direct call-in as well as web app access. To join in the meeting, you must be listed on our email list to receive the virtual (Zoom) connection and dial-in phone number.

To be added to our email list, to obtain meeting minutes, and receive other Family Council communications, please contact us at: familycouncilsilveradobelmont@gmail.com

(Note: This group is composed of family members and Responsible Party (RP's) advocating for the care of our residents at Silverado Belmont-Hills. This group is independent from Silverado Belmont-Hills. Monthly meetings are typically held on the 3rd Saturday of the month.)



With love and gratitude,

Joan Newman

Administrator

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