



SILVERADO Belmont Hills Updates

August 6, 2021

Dear Silverado Families,

We continue to remain COVID-19 free with 100% of our associates and residents vaccinated. Thank you all for your continued support of our community. Effective, August 3, 2021, Silverado home office is requiring anyone coming into a Silverado, to wear at a minimum a surgical grade mask. This is regardless of a visitor's vaccination status. Front desk can provide a surgical mask if needed. Temperatures will continue to be checked and recorded as well as the screening questions regarding COVID-19 being completed at our lobby entrance. Plexiglas will continue to separate visitors from our front desk associates.

Our biggest concern is visitors wearing the "cloth masks" as they are not proving as effective as the surgical grade mask in preventing possible transmission of the COVID-19 virus or its variants. It's okay to wear a KN95 or even an N95 – your choice. At a minimum everyone is asked to comply with wearing a surgical grade mask. We are doing our best to keep the Delta Variant, COVID-19 and the common flu out of our community.

With the Delta variant, which is highly contagious, we will not host our "Wine down Wednesday" events at this time. We will have our monthly Family Communication Night from 5:00pm -6:00pm on Wednesday, August 25, 2021. This will be held in the Twin Pines Library, but no food inside. Weather permitting we might have some food that could be shared outside or a "TO-GO option" we don't want to take any chances with masks being removed and germs spreading.

I'm so sorry to have to cancel what was starting to become a fun social event.

Visiting hours are 10:00am – 8:00pm, 7 days a week. There is no eating or drinking indoors with residents. Please continue to keep a distance of six feet with everyone except your loved one. Thank you for adhering to all our requirements, as we want to keep all our associates, residents, and visitors safe.



As a courtesy, I have included the Provider Information Notice (PIN) Summary for Residents. California Department of Social Services does not specify if a community is Memory Care only and so it only makes sense to pass this information on to our residents' responsible parties.

Calling at Veterans

We are working on a Wall of Honor and want to include any current residents who served in the military. Please send me an email with the residents name and branch they served in. I will contact you for more information. Perhaps we can have a special ceremony near Veteran's Day and dedicate our wall. More details to follow.

Note from our Family Council

The Family Council group is composed of family members and Responsible Party (RP's) advocating for the care of our residents at Silverado Belmont Hills. This group is independent from Silverado Belmont Hills. We welcome you.

If you are interested in finding out more about the Family Council or would like to be added to our confidential email list, please contact us via email:

familycouncilsilveradobelmont@gmail.com

Our monthly meetings are typically held on the 3rd Saturday of the month from 10:30 – 12:00pm. Prior to the meeting, we send the Zoom connection information to those on the email list along with support documents (agenda, minutes from the previous month's meeting, etc.).

With love and gratitude,

Joan Newman

Administrator

joan.newman@silverado.com

**Provider Information Notice (PIN) Summary for Residents
PIN 21-32-ASC Updated Facility Staff Testing and Masking Guidance for
Coronavirus Disease 2019 (COVID-19)**

The California Department of Social Services (CDSS) has prepared this **PIN Summary for Residents** as a companion to **PIN 21-32-ASC** to inform you of guidance we have provided to your care providers concerning your care.

Adult and Senior Care (ASC) residential facilities have made progress in vaccinating residents and facility staff. However, COVID-19 cases in ASC residential facilities are rising and current infection prevention guidelines, such as masking, have not shown to be enough to prevent the transmission of the virus. This PIN updates testing and masking guidance.

Important! “[Fully vaccinated](#)” means two (2) weeks after receiving the second dose in a 2-dose series, like the Pfizer or Moderna vaccines, or two (2) weeks after a single-dose vaccine, like Johnson & Johnson’s Janssen vaccine. If you don’t meet these requirements, you are NOT fully vaccinated.

TESTING IN RESIDENTIAL FACILITIES

Effective August 9, 2021, if your facility has not had any diagnosed COVID-19 cases among residents or facility staff for at least 14 days, CDSS requires the licensee of your facility to modify their testing schedule as follows:

- The licensee of your facility must test all unvaccinated or incompletely vaccinated facility staff (paid or unpaid) without symptoms of COVID-19 at least once weekly.
- The licensee of your facility must have a plan in place to track facility staff testing results and vaccination status.
- Testing of fully vaccinated facility staff without symptoms of COVID-19 is not currently required.
- As soon as possible after a COVID-19 positive resident or staff member is identified in a facility, the licensee of your facility should test all residents and facility staff at least weekly, until no new cases are identified over a 14-day period. Independent Continuing Care Retirement Community (CCRC) residents do not need to be tested unless they have been in communal settings with other residents.
- The licensee of your facility should continue to test the following individuals:
 - Facility staff and residents with signs and symptoms consistent with COVID-19 regardless of their vaccination status
 - Unvaccinated or incompletely vaccinated facility staff and residents without symptoms of COVID-19 who had a close contact with a COVID-19 positive person (i.e., within six (6) feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period)

USE OF N95 RESPIRATORS AND SURGICAL MASKS FOR FACILITY STAFF

N95 Respirators for Facility Staff

- Consistent with [PIN 21-12-ASC](#), the licensee of your facility must require facility staff to wear an N95 respirator, regardless of their vaccination status, when caring for COVID-19 positive residents or residents under quarantine.
- The licensee of your facility must be able to provide an N95 respirator to an unvaccinated employee upon request.

Required Use of FDA-Cleared Surgical Masks for Unvaccinated or Incompletely Vaccinated Facility Staff

Unvaccinated or incompletely vaccinated facility staff in your facility are required to wear a [surgical mask](#) in indoor settings anywhere they are working with another person, per current [California Department of Public Health Guidance](#).

HEALTH INSURANCE COVERAGE REMINDERS

As provided by federal law, your health insurance plan must cover the cost of COVID-19 tests for you without requiring you to pay out-of-pocket costs or meet certain screening criteria, as long as you are getting COVID-19 testing for COVID-19 diagnosis or treatment.

If you are having trouble accessing a COVID-19 test through your health plan or if you have any questions, please contact the California Department of Managed Health Care (DMHC) Help Center at 1-888-466-2219 or visit the [DMHC Help Center website \(www.HealthHelp.ca.gov\)](#).

Your care providers, the licensee of your facility, and your local Long-Term Care Ombudsman (call 1-800-510-2020) are available to answer your questions.