



SILVERADO Belmont Hills Updates

September 1, 2021

Dear Silverado Families,

A few of our residents have recently presented with red rashes. Although not definitively diagnosed, the rashes are consistent with scabies. In an abundance of caution, we will be treating residents in the Maple and Oak neighborhoods.

Scabies is a mite that burrows under the skin and causes a rash. It is easily treated and mainly passed via skin to skin contact.

We will be treating our residents and associates with a medication that will kill the scabies mite should anyone have been exposed. There is both an oral medication and a topical medication that will be administered. The availability of the medications will dictate the treatment dates. We are assembling a response team to assist across the Silverado family and will be conducting thorough cleaning protocols.

We have recently planned for an external janitorial service to come in and do deep cleanings. The timing works well.

We appreciate your understanding and cooperation as we institute these protocols. If you have any clinical concerns regarding your loved one, please contact Glynis Marcantel, RN, Director of Health Services directly. Diane Sapienza-Boundy, Director of Resident and Family Services, and interim Director of Plant Operations will be overseeing the cleaning and laundering protocols, should you have any specific questions.

I will be providing an additional update on Friday, which will include a COVID-19, updated visitor requirement. With all our residents and associates vaccinated, we are ahead of the curve with CDC (Centers for Disease Control) and DSS (Department of Social Services) guidelines.



With love and gratitude,

Joan Newman

Administrator

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