



SILVERADO Belmont Hills Updates

September 3, 2021

Dear Silverado Families,

Thursday, September 16, 2021 will be our Resident Flu Clinic. Our clinical services team will reach out to you for any necessary paperwork that needs to be completed for your loved one to receive the flu vaccination. Last year, we had 100 % of our residents and associates vaccinated.

We are waiting for word on the COVID-19 booster and will advise when we have updated information.

I am enclosing the latest Provider Information Notice (PIN) for the Responsible Parties of our residents. This provides updated visitation policies required by the Department of Social Services (DSS) and Centers for Disease Control (CDC). The change for our community is that effective September 9, 2021, in accordance with the State Public Health Officer Order, any visitor who is not vaccinated will need to visit outside only or is required to provide a negative COVID test within the last 72 hours. We will ask to see proof of vaccination. Unfortunately, we cannot provide any COVID testing for visitors. Visiting hours continue to be seven days a week from 10:00 am – 8:00 pm. Please continue to keep a six foot distance between you and anyone not in your bubble. Indoor eating is not allowed by any visitors, as masks must remain on while indoors.

As sent in my previous update, results showing a few of our residents have recently presented with red rashes. Although not definitively diagnosed, the rashes are consistent with scabies. In an abundance of caution, we will be treating residents in the Maple and Oak neighborhoods.

We will be treating our residents and associates with a medication that will kill the scabies mite should anyone have been exposed. There is both an oral medication and a topical medication that will be administered. The medication has been ordered and once received, treatment will begin. Cleaning processes have already begun and will continue through the completion of the treatments for residents and associates.



Availability of the medications will dictate the treatment dates and cleaning schedules.

We appreciate your understanding and cooperation as we institute these protocols. If you have any clinical concerns regarding your loved one, please contact Glynis Marcantel, RN, Director of Health Services directly. Diane Sapienza-Boundy, Director of Resident and Family Services, and interim Director of Plant Operations will be overseeing the cleaning and laundering protocols, should you have any specific questions.

Due to the concerns regarding the Delta variants, we will postpone the Celebration of Life until it can be done in a safe manner for all.

Our Family Council invites you to attend a Dedication for all Silverado Associates, on Wednesday, September 22, 2021 from 4:00pm – 5:00pm in the Twin Pines courtyard. **Please note this is a date change from the date previously sent.**

Note from Family Council:

The Family Council group is composed of family members and responsible parties (RP's) advocating for the care of our residents at Silverado Belmont Hills. This group is independent from Silverado Belmont Hills. We welcome you.

If you are interested in finding out more about the Family Council or would like to be added to our confidential email list, please contact us via email:

familycouncilsilveradobelmont@gmail.com

Please contact Family Council for any further questions.

With love and gratitude,

Joan Newman

Administrator

joan.newman@silverado.com

**Provider Information Notice (PIN) Summary for Residents
 PIN 21-40-ASC Updated Statewide Visitation Waiver,
 and Testing and Vaccination Verification Guidance for Visitors Related to
 Coronavirus Disease 2019 (COVID-19)**

The California Department of Social Services (CDSS) has prepared this **PIN Summary for Residents** as a companion to **PIN 21-40-ASC** to inform you of guidance we have provided to your care providers concerning your care.

According to the California Department of Public Health (CDPH) and the State Public Health Officer, as transmissible variants of the SARS-CoV-2 (COVID-19) virus circulate in California, cases are rising rapidly, and the vast majority of cases are occurring in unvaccinated individuals. Despite the availability of safe and highly effective COVID-19 vaccination, many individuals remain unvaccinated and are at high risk of acquiring COVID-19 and exposing residents and staff of adult and senior care (ASC) facilities to the virus. CDPH issued a State Public Health Officer Order:

- [State Public Health Officer Order of August 5, 2021 \(Amended August 26, 2021\)](#).

The State Public Health Officer Order requires ASC facilities to develop and implement processes for verifying the vaccination status of all visitors seeking indoor visitation, and for obtaining and tracking documentation of COVID-19 diagnostic tests of all visitors who are unvaccinated or incompletely vaccinated seeking indoor visitation.

In an ongoing effort to ensure resident safety, and to minimize the spread of COVID-19 among vulnerable individuals, this PIN provides specific updates to the visitation waiver for ASC residential facilities, consistent with the State Public Health Officer Order. Updates include new requirements for the licensee of your facility to verify the vaccination status of all visitors seeking indoor visits, and for visitors who are unvaccinated or incompletely vaccinated, to verify a negative COVID-19 diagnostic test.

The table below summarizes the guidelines and requirements for visitors.

Type	Indoor and In-Room	Outdoor
Visitation	Visitation is allowed at all times excepted as specified: Restrictions when resident is in quarantine/isolation: <ul style="list-style-type: none"> • Quarantine - allowed with proper PPE. See <i>Indoor and In-Room Visitation</i> section for additional guidance. 	Visitation is allowed at all times.

Type	Indoor and In-Room	Outdoor
	<ul style="list-style-type: none"> Isolation - only essential visits allowed. See <i>Limitation on Visitation for Residents in Isolation; Essential Visits</i> section for additional guidance. 	
Initial Screening	Screened for fever and COVID-19 symptoms.	Screened for fever and COVID-19 symptoms.
Face Mask Requirements	Well-fitting face mask is required upon entry and at all times within the facility (double mask or surgical mask recommended), regardless of vaccination status.	Well-fitting face mask is encouraged while outdoors where they are around others, including the resident they are visiting, regardless of vaccination status.
Vaccination Verification/Testing See <i>Exceptions to Vaccination, Testing, Verification and Recordkeeping Section</i> for additional guidance.	<p><i>Fully Vaccinated Visitor</i> - must provide proof of vaccination.</p> <p><i>Unvaccinated/Incompletely Vaccinated Visitor</i> - must show documentation of a negative COVID-19 test that occurred within 72 hours before each indoor visit and for which the test results are available at the time of entry to the facility.</p> <p>See <i>History of COVID-19 Within the Prior 90 Days of Visit</i> section for additional guidance.</p>	The vaccination verification and testing requirements do not apply to visitors seeking only outdoor visits which do not require entrance to the facility.
Physical Distancing	Physically distance from all other individuals while in the facility, regardless of vaccination status.	Physically distance from all other individuals while in the facility, regardless of vaccination status.

Type	Indoor and In-Room	Outdoor
Physical Touch	<i>Fully Vaccinated Resident and Fully Vaccinated Visitor - may have close contact (including touch)</i>	<i>Fully Vaccinated Resident and Fully Vaccinated Visitor - may have close contact (including touch)</i>
	<i>Fully Vaccinated Resident and Unvaccinated/ Incompletely Vaccinated Visitor - resident can choose to have close contact (including touch)</i>	<i>Fully Vaccinated Resident and Unvaccinated/ Incompletely Vaccinated Visitor - resident can choose to have close contact (including touch)</i>
	<i>If either the visitor or resident is Unvaccinated or Incompletely Vaccinated the safest approach is to maintain at least six (6) feet of physical distancing.</i>	<i>If either the visitor or resident is Unvaccinated or Incompletely Vaccinated the safest approach is to maintain at least six (6) feet of physical distancing.</i>

Your care providers, the licensee of your facility, and your **local Long-Term Care Ombudsman** (call 1-800-510-2020) are available to answer your questions.