



November 13, 2021

Dear Silverado Families,

The holidays are fast approaching and it is hard to believe 2021 is almost over! It is also hard to believe that COVID-19 is still gravely present and causing so much hardship in everyone's lives. The environment that we work in has always been challenging, however this year has added an extra level of stress to associates due to the risk of getting sick themselves. Each of us has an immense obligation to protect the residents from contracting the virus from us. We willingly accept this responsibility as we love the residents like our own family.

As some of you are aware, each year we raise money for our Associate Holiday Fund in order to provide our Associates with a gift of gratitude for their service to the residents. Silverado also recognizes our Associates by throwing them a party with a dinner and great raffle prizes. Since our company policy does not permit associates to accept individual gifts or monetary donations throughout the year, we will be celebrating our united strength and the fact that COVID-19 (and these masks!) cannot stop us from experiencing joy!

I wanted to take the time to thank you for everything you have done this year for our associates at Silverado Belmont Hills. Our associates are so grateful for your thoughtfulness. Last year your holiday fund contributions helped to make their holiday extra special. Silverado does not permit individual tips or gifts throughout the year, but the holiday time is the one time we welcome contributions and distribute them to our hourly associates. I want to recognize that Silverado has recently implemented some new charges that have significantly affected many of you. Please do not feel obligated to contribute to the holiday fund if you are not financially able to do so. In addition, if you would rather give another type of gift to the associates (food, gift cards for raffle prizes, etc...) in lieu of a check, please reach out to me directly and we can come up with some creative ideas.

The deadline for monetary donations is **December 10, 2021**. Please make checks payable to Silverado Belmont Hills with a note for the "Associate Holiday Fund" somewhere on the check. Please direct all contributions to attention of Joan Newman. Our deadline for submitting donations is early so that we can make sure our Associates receive their bonuses in time for Christmas.

We are honored with the opportunity to care for your loved ones and want to wish you a peaceful and healthy holiday season. Our prayer is that 2022 brings us all back together again.

With much Gratitude and Love,  
Joan Newman  
Administrator  
Silverado Belmont Hills